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**Office of the Registrar**

# FNU Student *Complaints* Portal *One Stop Service*

To assist in the delivery of our services, the Office of the Registrar has initiated a FNU Student Complaints Portal.

The FNU student complaints portal is specifically designed for all students to lodge their concerns or complaints regarding the services rendered by the university.

While investigating and solving your complaints, we ensure to take all complaints seriously and handle them with sensitivity and confidentiality.

The FNU Student Complaints Portal was launched on 4th August, 2021 and can be accessed through the link: <https://www.fnu.ac.fj/student/student-support/extract/>