



Tertiary Scholarship and Loans Board

“Building a Smarter Fiji”

Online Customer Service Survey 2021

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Dear Respected TSLB Customer.

Greetings from Tertiary Scholarship and Loans Board!

We hope that you have settled in well for the first academic term of 2021 and your studies is progressing well. Please contact us if case you are facing any issues with your sponsorship, allowance payments or any other matters relating to TSLB.

As part of our on-going effort to improve our customer services and to serve you better, TSLB is now seeking feedback from its customers via the Online Customer Service Survey 2021. You can participate in the survey by clicking on the link below and taking out few minutes of your time to respond to the simple questions.

https://docs.google.com/forms/d/e/1FAIpQLSdghgk0808bTQoIEFOW4kiI9FSIPF2spqZ4UtshqgBSyd1J_Q/viewform?fbclid=IwAR2KNQgHgi_jHGrUwi_APdPXpBm-y7VEoiAf7BjHjP-Tve49t0OaLoi7l8E

Please note that you are not required to enter any of your personal details, as such you can participate and give your responses freely.

We strongly urge you to participate in the survey and provide an honest feedback on our current customer service practices so that we can improve and be of better service to you.

Your valuable feedback will help us develop a modern, high quality and inclusive services for all Fijians.

We look forward to the receipt of your feedback and continued partnership as we strive to provide you the best customer services experience as a TSLB sponsored student.

We value your patronage and look forward to another opportunity to serve you.

Regards
Team TSLB

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