Refer to the following cases from Chapter 1 of the Textbook and attempt the questions based on these cases.

**Leo’s Four-Plex Theater**

**Questions**

1. Where is the theater’s control system lacking? Are the controls themselves weak or

incomplete, or are the theater’s problems caused primarily because of lack of discipline in using the existing controls?

1. What control improvements would you suggest for Leo’s Four-Plex?

**Wong’s Pharmacy**

**Questions**

1. What are Thomas Wong’s options?
2. Would you characterize the Wong Pharmacy problems as control problems?

**Private Fitness, Inc.**

**Questions**

1. Describe a solution to Rosemary Worth’s control problem that emphasizes:
   1. Results controls
   2. Action controls
   3. Personnel/cultural controls
2. What should Rosemary do?